



## **2023 FOREST ADVENTURES FEES & REFUND POLICY**

### **Cancelation Refunds & Fees**

Friends of Tryon Creek updated our cancelation policy to improve the overall sustainability of our programs. Cancelations have associate costs, like transaction fees and staff time, to our program.

The refund and fees policy is as follows:

### **Late Fees**

- A \$20 late fee will occur 15 minutes after your determined pick up time, and \$5 each additional minute thereafter.

### **Nonrefundable**

- \$25 processing fee for each registered session.
- Membership donations, if applicable.
- Participants asked to leave due to behavioral issues will not receive a refund.

### **Cancelations**

- More than 30 days before the session start date – 100% refund
- 30 days before the session start date – 75% refund
- Between 29 and 15 days of session start date - 50% refund
- 14 days of session start date – no refund

There are exceptions to this policy if a child gets sick before or during camp and cannot attend the full session. Please feel free to contact us with cancelation/refund request due to extraneous or COVID related circumstances.